#### **Inland Scuba General Policies:**

#### **Returns:** Equipment - New and Unused

​

All returns must be made within 30 days with original proof of purchase. The equipment must be returned with all original packaging, manufacturer documents, and in unused condition for a full refund. Any equipment that has been used in a pool or freshwater environment is subject to approval. \*Equipment used in saltwater cannot be returned\*

#### **Exchanges:** Equipment - Poor Fit or Wrong Size

​

If you purchased a piece of equipment that does not fit, you properly or is the wrong size then you may exchange it for a better fit or a different size. All equipment must be unused, including all original packaging, and manufacturer documents for an exchange. All exchanges must be made within 60 days of original purchase. Any equipment that has been used in a pool or freshwater environment is subject to approval. \*Neoprene products cannot be exchanged if it is used (fresh and saltwater) \*

​

**Exchanges:** Equipment - Defective and Damaged Products ONLY

​

If you believe you have a defective or damaged product, please contact us immediately - info@inlandscubainc.com - to prevent any delays in processing your return. See your manufacturer's warranty policy for more information.

​

If your product is found to be defective or damaged due to manufacturer error Inland Scuba will do its best to have the equipment repaired or replaced within 30-60 days.

​

#### **Refunds:**

All refunds are subject to approval.

Credit card refunds will be processed back to the original form of payment and the original card holder.

Cash refunds will be issued by check.

​

The following cannot be returned/exchanged/refunded:

* Sale and Closeout items
* Gift Cards

**Special Orders:**

Minimum Payment on S/O = 50%

* Failure to pay the remainder will forfeit the 50% deposit
* Deposits cannot be transferred to another purchase once the product arrives

S/O will not be placed with the manufacturer until payment is made

**Inland Scuba Inc.’s CANCELLATION & RESCHEDULING POLICY**

All classes can be canceled for a full refund within 24 hours of the original booking. Any cancellations made more than 24 hours after the booking are subject to the rules below.

**EMERGENCY REASONS:**

Any class and/or tour can be rescheduled without penalty for Medical Emergencies.

Cancellations will require approval from the Owner

**DIGITAL MATERIALS:**

SSI/DAN/NAUI E-Learning cannot be refunded once they are issued

**Open Water Classes:**

CANCELLATIONS

* More than 7 Days before the start date of class - Full refund for TUITION ONLY

**RESCHEDULING**

* More than 7 Days before the start date of class - No Penalty
* Less than 48 Hours before the start date of class - $100 Rebooking Fee

**Specialty Courses:**

CANCELLATIONS

* 72 hours before the start date of class - Full refund for TUITION ONLY
* 24 hours before the start date of class - Forfeit Entire Payment (Tuition and Digital Materials)

**RESCHEDULING**

* 48 hours before the start date of class - No Penalty

**Travel -**

Cancellations

* $750 Deposit to hold spot is Non-Refundable/Non-Transferrable
* Only Exception is if Inland Scuba Inc. cancels the trip
* All final payment are due 60 days prior to the day of travel